

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Access Statement for Cranborne

Introduction

Cranborne is located in a central position within the town of Torquay, the property is a 5 to 10 minute walk to the seafront and from the seafront it is a further 5 to 10 minute walk along the promenade to the shops. Torquay is a very hilly location and our property is located on a slight incline although access to other nearby facilities and attractions will involve hill access.

There is a parade of shops within 100 yards of the property. Cranborne is located on a busy main road.

We offer 9 guest bedrooms located on the first, second and third floors, there is no lift access.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01803211660 or email contact@cranbornetorquay.co.uk.

Pre-Arrival

- Our website www.cranbornetorquay.co.uk offers a full and detailed description of how to reach us, our postcode is TQ2 5HY for satellite navigation systems.
- The nearest railway station is Torquay which is a 10 to 15 minute walk up a steep incline. Taxis are available from the station.
- The main bus station is located on Lymington Road which is a 20 minute walk from Cranborne, again this will involve walking up and down both steep and slight inclines.
- The pavement outside of Cranborne is tarmacadam.
- There is a bus stop connecting local amenities via public bus service within 100 yards.

Car Parking and Arrival

- Being a town centre property, parking in the area is limited. We have 3 on-site parking spaces which are located at the rear of the property. For the benefit of all our guests we cannot reserve or allocate parking, it is offered on a first-come, first served basis.
- The spaces are quite tight and do not often allow for passengers to alight the vehicles after parking. It is a flat parking area.
- There is additional on-street and public parking areas, some of which is free, some of which is charged.
- There is no on-street parking directly outside the property, the nearest is within 100 yards.
- There are 6 stairs to the front entrance door with handrails on both sides.

- The front door is over-sized and has a small lip leading to a further glazed door again with a small overhang.

Welcome Area

- The welcome area is located on the ground floor where guests are asked to register, there is direct access to our lounge where we serve complimentary tea and coffee on arrival with comfortable seating.
 - The flooring in the hallway is contract carpet, the area is well-lit with overhead chandeliers and table lamps.
 - The lounge flooring is laminate and there is ample lighting with overhead chandelier, two table lamps, two spotlights, and one picture light.
 - Guests are shown the lounge, the bar and to the bedroom. Assistance with luggage is provided.

Bedrooms

- The bedrooms are located on the first floor, second and third floors and there is no lift access.
 - There are stairs to all our bedrooms with a single balustrade.
 - The first floor offers two doubles and one single bedroom.
 - The second floor offers two doubles and a twin bedroom.
 - The third floor offers two doubles and a twin bedroom.

Bathrooms, Shower-rooms & Toilets (Ensuite or Shared)

- All bedrooms are en-suite, 5 with shower rooms and 4 with bathrooms.
- The doors to the bathrooms are all 30.0ins.
- All en-suites have fully tiled walls and fitted vinyl flooring.
- Where there are shower rooms, all of the showers are enclosed cubicles with steps up.
 - All toilets are low level and all basins are standard sized basins.
 - Where there are bathrooms there are shower facilities over the bath mainly with mixer taps.

Public Areas - Halls, Stairs, Landings, Corridors

- Our public areas including the hallways and the staircases are lit by overhead lights which are on motion sensors and so operate all of the time as required.

- The areas are carpeted with contract, short pile carpet.
- The stairs are typical steep as expected within a Victorian townhouse.

Public Areas - Lounge

- The guest lounge is situated at ground floor level. well lit with a multitude of lighting options.
- The doorway is oversized.
- There is a television for guests use as well as wi-fi access.
-

Dining Room

- The dining room is located on the lower ground floor which is accessed from the rear of the ground floor via a staircase with one handrail.
- The doors are oversized and the dining room is carpeted with short pile carpet, it is level throughout.
- There is natural daylight from a large bay window as well as overhead and wall lighting.
- We cater for many dietary requirements including Vegetarian, Vegan and wheat intolerance with advance notice.
- There is a cold buffet as well as various cooked options. The cooked options and the ordering process is waiter service.

Additional Information

- The proprietors have attended Food Hygiene & Safety Courses.
- We have a fire procedure and can assist with evacuation where necessary.
- We are very knowledgeable about the local area and can assist with ideas for days out and about.
- We have information booklets, timetables and maps.
- There is a doctors surgery and a dentists within a 10 minute reasonably level walk.
- We have free wi-fi throughout the majority of the building (our 3rd floor rooms do suffer some signal loss - this is due to the height of the building)

Contact Information

Address (Inc postcode):

	58 Belgrave Road Torquay TQ2 5HY
Telephone:	01803211660
Email:	contact@cranbornetorquay. co.uk
Website:	www.cranbornetorquay.co. uk
Hours Of Operation:	Open all year
Local Accessible Taxi:	01803 211611